

## **Announcing: ACCC® On-Site Services<sup>SM</sup> (OSS<sup>SM</sup>)**

CTC announces On-Site Services (the service formerly known as Field Service). OSS consists of an ACCC® Certified Master Installer™ on the installation site, providing oversight, instruction, advice, and verification of the installation activities to the ACCC Conductor Installation Guidelines.

### ***Why the new program?***

Reliable, efficient, and trouble-free ACCC conductor installations benefit all: customers, contractors, agents, manufacturing partners, and CTC. To this end, CTC has historically provided supervision assistance for ACCC conductor installation projects. CTC is now replacing the first week or so of that historical assistance by including it with basic ACCC® Installation Training<sup>SM</sup>. On-site installation assistance beyond the completion of training now becomes OSS.

The presence of the Master Installer on site will help to ensure a reliable, trouble-free, and efficient installation. He can apply spot training as needed, verify conformance to guidelines, and assist with installation methods and techniques to solve circumstances and situations which are not covered by the Guidelines.

### ***What does the service include?***

An ACCC Certified Master Installer with ACCC conductor installation experience in a wide variety of applications and situations is deployed on-site and works directly with the conductor installation contractor crews and supervisors for a reliable and efficient ACCC conductor installation. The Master Installer will:

- a) perform Equipment Readiness Review and Report
- b) assist with, and document adherence to the ACCC Conductor Installation Guidelines
- c) resolve issues and provide necessary training on the spot
- d) work with crews and supervision to solve complex, difficult, or unusual conditions or challenges such as large elevation changes, long spans, river and road crossings, etc.
- e) publish progress reports by section
- f) notify and escalate as required, out-of-guidelines tooling, equipment, or practices

### ***How much does the service cost, and how do I order?***

\$1,100 USD per day. Travel fees may apply for extended deployments.

Demand is high for our OSS resources. OSS services must be scheduled 30 days in advance. Schedule changes within 7 days of start may incur additional service charges.

At the conclusion of services an OSS Certificate of Delivery is signed by the client.

To order, please complete the OSS Agreement, particularly the project data and Escalation Chain information, and forward to [fieldservices@ctcglobal.com](mailto:fieldservices@ctcglobal.com)